

pfm medical tpm gmbh
Technischer Service
Wankelstr. 60
50996 Köln

Date:
Sender:

Customer ID:

Please completely fill in this return note and attach it to the shipment

Please contact in case of problems with the battery contact or contaminated goods (e.g. by a patient with MRSA) our Technical Service in advance under:

Phone: +49-2236-9641-721

Please note the following for return shipments:

- In case of product complaints please provide the affected accessories, e.g. infusion line, bolus cable, and complete the pfm medical reclamation forms for infusion pumps and also attach this to the consignment.

The form can be downloaded from <https://www.pfmmedical.com/return-infusionpump>

- Shipping carton: Use a strong, rigid shipment box. Secure the contents against unintentional movement.
- For return shipments of batteries only: Place the battery in an inner packaging that completely encloses the battery to ensure it against unintentional movement. Protect the battery terminals against short circuits (e. g. by covering the battery terminals).
- Damaged batteries are excluded from return shipments and have to be disposed separately.
- Deliver the transport document with the English warnings for the transport of Lithium-ion batteries that is attached to the shipment to the carrier.
(ATTENTION: „The package contains lithium ion cells or batteries ...)

- Label the shipping box with the attached warning sticker for Lithium-ion batteries (Fig. 7.4.H).



Package contents: Infusion pump type: _____

<input type="checkbox"/> Serial number infusion pump: _____		<input type="checkbox"/> Serial number power supply: _____		<input type="checkbox"/> Serial number charger: _____	
<input type="checkbox"/> Carton	<input type="checkbox"/> Case	<input type="checkbox"/> Mains cable	<input type="checkbox"/> Charging cable	<input type="checkbox"/> Safe	<input type="checkbox"/> Bolus cable

Others:

Reason for return:

- PSC End of therapy Others: